



# FCJ Refugee Centre

*Walking with uprooted people for more than 30 years*



# FCJ REFUGEE CENTRE PROGRAMS & SERVICES

# LAND ACKNOWLEDGMENT

The land we are standing on today is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit, and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.

# WHO WE ARE

- We are a non-profit organization which serves refugees and others at risk due to their immigration status
- We welcome anyone asking for advice, counsel and support regarding these issues.
- We address systemic issues that newly arrived refugee claimants and persons with precarious immigrations status face in Canada including lack of resources, marginalization, and discrimination.
- FCJ Refugee Centre is unique in its capacity to serve anyone who needs assistance. We have a particular penchant for serving populations who we term as “precarious migrants”.

*FCJ Refugee Centre serves refugees and others at risk due to their immigration status, and welcomes anyone asking for advice, counsel and support.*



**Settlement Program**

**Immigration Help &  
Refugee Protection**

**Anti- Human Trafficking Program**

**Popular Education**

**Networking**

# NON-STATUS & PRECARIOUS POPULATIONS

- The term precarious migrant refers to the vulnerabilities of individuals who do not have unconditional permanent residence in Canada and may possess some form of immigration status  
Precarious migrants in Canada are vulnerable to many forms of abuse as the law often fails to protect them

- Precarious migrants include:

- ✓ Refugee claimants
- ✓ Refused refugee claimants
- ✓ Temporary foreign workers
- ✓ Students
- ✓ Victims and survivors of human trafficking
- ✓ Visitors
- ✓ People involved in sponsorship breakdown
- ✓ Or anyone else without official immigration status

## INTERSECTIONALITY

- 1 Race
- 2 Ethnicity
- 3 Gender identity
- 4 Class
- 5 Language
- 6 Religion
- 7 Ability
- 8 Sexuality
- 9 Mental health
- 10 Age
- 11 Education
- 12 Attractiveness  
(...and many more...)

Intersectionality is a lens through which you can see where power comes and collides, where it locks and intersects. It is the acknowledgement that everyone has their own unique experiences of discrimination and privilege.

- Kimberlé Crenshaw -

@sylviaaducksworth

# Settlement & Integration

## WOMEN'S PROGRAM

- We keep supporting women and their children living in our Transitional Houses – many if not most of these women have fled circumstances of gender persecution, including domestic violence, human trafficking and sexual assault.
- In total we have 27 residents. We are resuming our monthly in person meetings and our traditional fieldtrips and fall activities.



## ENGLISH

- We currently have 6 beginner English classes with 81 students enrolled, We have 2 intermediate English classes with 28 students
- We have 5 volunteers helping us.

## PRIMARY CARE CLINIC

- Our clinic has a great position in the community and we continue to grow with the support of our founders, staff, directors and the trust of our community in our services and programs.
- The Primary Care Clinic has also done its part in the fight and prevention of COVID-19 since the beginning of the pandemic, providing education, outreach and vaccination clinics for people without OHIP with an approximate of 800 vaccines provided in our center and more than 3000 requests attended for schedule appointments for vaccine and QR codes.



# SETTLEMENT & INTEGRATION

## FOOD DISTRIBUTION & INCOME SECURITY

- We continue providing support with food baskets in person as well as deliveries in different areas of Toronto such as Etobicoke, North York, Midtown, Scarborough. In addition, we have the financial support program that greatly help refugees in getting on with their lives at the time when other sources of funding are not available to them.
- Since January 2022 the food program increased the number of clients.




## REFUGEE HOUSING HUB

- It provides the seed of a replicable integrated housing model for refugees living in and around Toronto. While we continue to adapt and respond to the emergent needs of our community, we see the opportunity for immediate intervention.

# SETTLEMENT & INTEGRATION

## FCJ YOUTH NETWORK & ACCESS TO EDUCATION



**FCJ YOUTH PROGRAM**

**ACCESS TO EDUCATION**  
Post-Secondary  
Education Access Advocacy  
Sanctuary Scholarship to York University  
Enrollment Support JK-Gr 12  
Uprooted Series:  
• Uprooted U  
• Uprooted Jr  
English & French  
Language Classes

**SETTLEMENT AND IMMIGRATION SERVICES**  
Immigration Support  
Housing  
Employment  
Mental Health  
Food Security  
Etc.

**PEER-LED WORKSHOPS AND PRESENTATIONS**

**YOUTH ALLIANCE AGAINST HUMAN TRAFFICKING**

**NETWORKING AND CONFERENCES**  
OCASI  
CCR  
CCR-YAG  
Toronto Counter-Human Trafficking Network

**SOCIAL ACTIVITIES**  
Movie Nights  
Art Classes  
Violence Prevention Classes  
Field Trips  
Capacity Building Workshops  
Karaoke  
Game Nights  
Bowling  
Volunteering  
Mental Health Workshops  
Job Skills Workshops

**ALWAYS CONNECTED**  
Podcast Home is Here  
Bestie Book  
Instagram  
WhatsApp  
Seeds of Hope: Stories written by FCJ Youth & Allies

**PARTICIPATION IN PUBLIC EVENTS AND ADVOCACY**

- FCJ Youth Network has shaped a positive and inclusive space to welcome migrant and refugee youth from around the world.
- Access to education has stood out to be one of the most challenging barrier that affects newcomer. Many youth are barred from having an equitable education experience (in both secondary and post-secondary institutions), resulting from the intersection of their immigration status (or lack thereof) with other aspects of their identities.

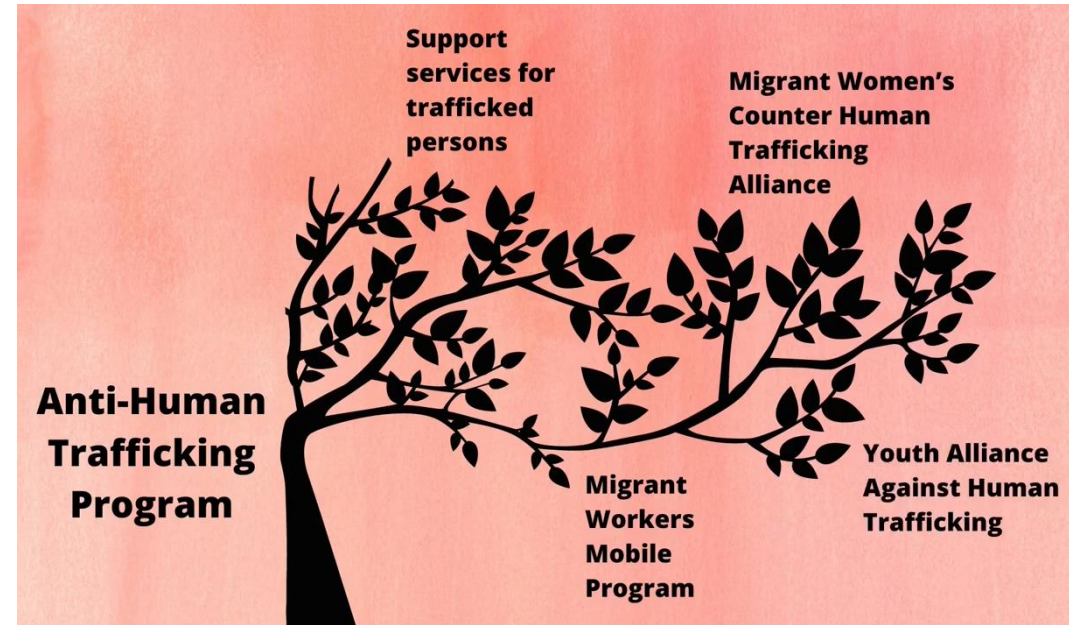


# ANTI- HUMAN TRAFFICKING



## The Migrant Workers Mobile Program

- Migrant Mobile program has conducted 7 focus groups this year with the support of funders such as MCCSS, Donner Foundation and Canadian Centre to End Human Trafficking.
- We reached a total of 77 participants across the province in both urban and rural settings
- We are now mapping other agricultural areas that are heavily populated with migrant workers in order to coordinate information sessions in efforts to provide necessary information on labour rights and increase awareness of human trafficking.



## The Migrant Women's Counter Human Trafficking Alliance

- The Anti-Human Trafficking Women's Program, funded by Women and Gender Equality Canada (WAGE), is a regional project that aims to enhance capacity and knowledge regarding the specific barriers and challenges presented in international cases where women have been victimized and marginalized by Human Trafficking.
- We continue hosting women's workshop and programming on a bi-weekly basis, for women survivors and those at risk of trafficking.

## The Youth Alliance Against Human Trafficking

- The Youth Alliance is a youth-led project that offers an encompassing support for youth at-risk, in conditions or with lived experience of human trafficking and exploitation.
- Through the steering Committee the YAAHT had been meeting on a bi-monthly basis to discuss best practices and to shape the project. In addition they are putting together a tool-kit that we can offer youth and service providers.
- One of the components of the YAAHT is the Public Education and awareness.
- Since January the group have been actively seeking organizations to collaborate with. So far there are two scheduled collaborations on settlement and mental health workshops for Summer 2022

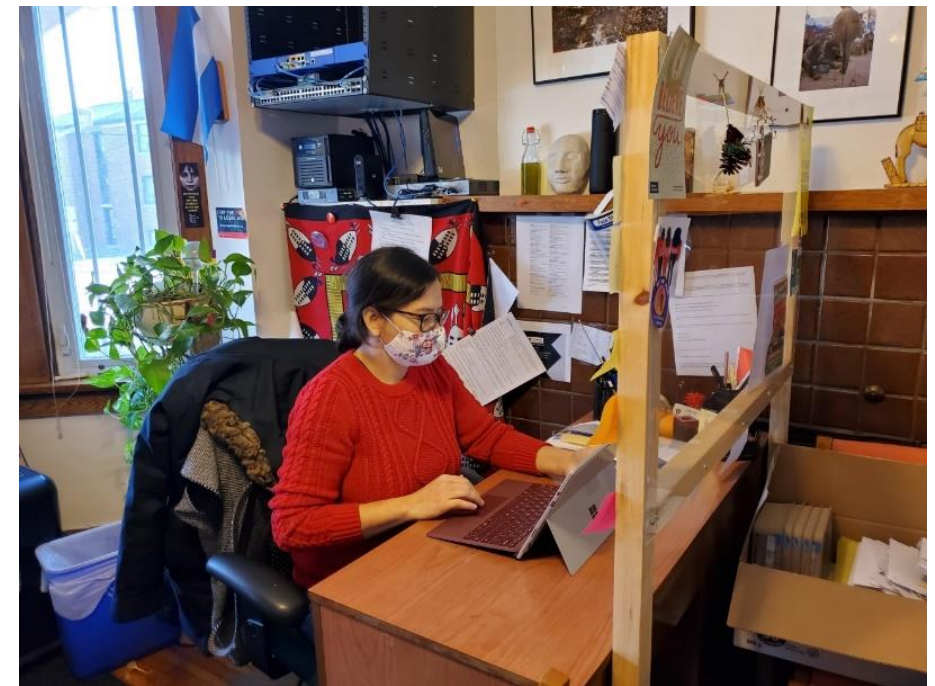
# IMMIGRATION HELP & REFUGEE PROTECTION

- ✓ We welcome anyone asking for support regarding immigration issues.
- ✓ Offering timely and holistic case management and service provision for precarious migrant populations.
- ✓ During these emergency times, FCJ Refugee Centre keeps supporting precarious migrants by phone or through our Virtual Informative Sessions
- ✓ Through remote work practices we receive an average of 50 to 60 phone calls per day from people looking for support
- ✓ The programs we are providing to vulnerable populations are possible thanks to our supporters.

**RESEARCH COUNTRY CONDITIONS:** Gathering information about situation in other countries.

## **ALTERNATIVES TO DETENTION:**

Housing and other services for people that are released from immigration detention (support, applying for work permits and health coverage, accompaniment to appointments, encouraging reporting to CBSA, etc.)



# IMMIGRATION HELP & REFUGEE PROTECTION

Through our Immigration Help and Refugee Protection program, we support people in each aspect of their regularization, and pathway to permanent residency.

Refugee Process Orientation

Humanitarian and Compassionate Considerations

Sponsorship applications

Permanent Resident Applications

Legal Aid appl

Travel Document

Work Permit and Study permit applications

Research and Country Conditions

Alternatives to detention procedures

Refugee Appeal

**OTHER:**  
PRRA, Family reunification, HT, temporary workers, registry Federal Court, ETC

Other immigration support

**FCJ REFUGEE CENTRE**

# PUBLIC EDUCATION PROGRAM

Through our Public Education Program we are looking to reduce barriers for precarious migrants so that they could access up-to-date information and the necessary wraparound supports.

**WEBINARS AND INFO SESSIONS** : virtual information sessions/webinars for communities and front-line workers that serve vulnerable newcomer sectors, non-status and precarious migrant populations.



- Sharing information with another agencies
- Connecting newcomer populations with up to date resources
- Providing tools to navigate the legal and immigration process

## WORKSHOP TOPICS

1. Immigration trends & Refugee Policies
2. Overview of the regulations on the refugee process: timelines and eligibility
3. Influx of Refugees and Safe Third Country Agreement
4. New Guidelines sexual orientation and gender identity and expression (SOGIE)
5. Guidelines filling out Refugee Forms
6. Actions on Family Reunification
7. Refugee Rights and Resources
8. Refugee Hearing Preparation and Ready Tour
9. Refugee Appeal Process: RAD
10. Pre Removal Risk Assessment (PRRA): procedure, interview and application
11. Detention for immigration issues: how to support clients
12. Humanitarian and Compassionate application (H&C): establishment, hardship, stages, etc.
13. Parents and grandparents super-visa
14. Sponsorship processes & age of dependency
15. Domestic violence, sponsorship breakdown and immigration processes
16. Temporary foreign worker Program for refugee claimants
17. Work permit and student permit applications for refugee claimants
18. Access without fear and Sanctuary City: facilitating space for non-status populations
19. Domestic abuse in Newcomer families
20. Precarious Migrant Women
21. Invisibility of non-status and precarious migrant youth and women
22. Violence against women and immigration processes
23. Underserved communities
24. Series of Life Skills workshops: right to work and study, school system in Canada, transportation, health care, and housing: landlord/tenant's rights, getting familiar with a new city, etc.
25. General overview of human Trafficking in Canada
26. Services for survivors of Human Trafficking
27. Victim Awareness: stages of the trafficking process
28. Immigrants and refugee youth: challenges and resources
29. Housing needs for immigrants and Housing Support Coalition
30. Non-Status and Precarious Migrant Youth
31. Precarious Migrants Pathways

## UPCOMING EVENTS



**Beginner Yoga Online Workshop**  
Monday, October 17, 2022



**Virtual Ready Tour**  
Thursday, October 20, 2022



**Youth Network Monthly Family Dinner**  
Wednesday, October 26, 2022



**Info Session on the Human Trafficking Information Hub**  
Thursday, October 27, 2022



**RAD Informativ Session**  
Thursday, October 27, 2022

**FCJ REFUGEE CENTRE**



*"Walking with uprooted people"*

## ARE YOU A REFUGEE CLAIMANT?

JOIN ONE OF THE IRB-RPD VIRTUAL READY TOURS



VIRTUAL  
Ready  
-TOUR-

THIS IS A GREAT OPPORTUNITY TO LEARN:

- HOW TO BE READY ?
- WHAT IS A VIRTUAL HEARING ?
- WHAT IS GOING TO HAPPEN AT YOUR REFUGEE HEARING ?

READY TOURS TAKE  
PLACE TWICE A MONTH

**CONTACT INFORMATION**  
Carolina Teves  
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**REGISTRATION** visit our website: <https://www.fcjrefugeecentre.org/ready-tour-registration>

# PUBLIC EDUCATION PROGRAM

The Refugee Hearing Tour and RAD info sessions are successful programs for the community.

This is a great opportunity to meet the RPD officers who will explain the refugee hearing process and how to be well prepared for that moment.

The conversation will include information on the Remote Refugee Hearings: length, who can participate and technical requirements. This is a unique opportunity for refugee claimants to make questions to the staff of the Refugee Protection Division

The RAD VIRTUAL INFO SESSION provides the Appellant with a FREE opportunity to be better prepared for the presentation of their refugee appeal. Officers from the RAD facilitate the sessions providing detailed information on the steps to follow to appeal a negative decision.

## REFUGEE APPEAL VIRTUAL INFO-SESSION

FREE ORIENTATION FOR REFUGEE CLAIMANTS APPEALING THEIR NEGATIVE DECISION TO THE REFUGEE APPEAL DIVISION (RAD) OF THE IMMIGRATION AND REFUGEE BOARD (IRB)



RAD  
Virtual  
-INFO SESSION-

STAFF FROM THE IRB/RAD WILL HELP YOU TO LEARN:

- WHO CAN FILE AN APPEAL OF A DECISION RENDERED BY THE (RPD)?
- HOW TO FILE AN APPEAL?
- WHAT IS NEEDED TO PERFECT AN APPEAL?

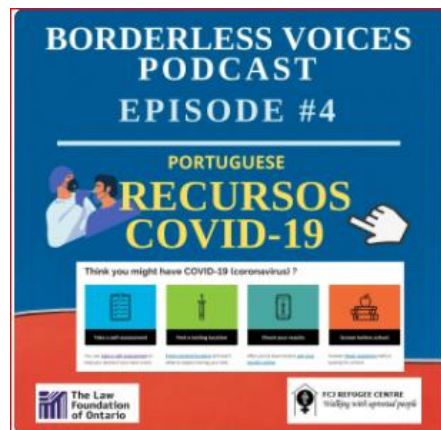
**CONTACT INFORMATION**  
Carolina Teves  
cteves@fcjrefugeecentre.org



**REGISTRATION** visit our website: <https://www.fcjrefugeecentre.org>

## PODCAST

As part of the production of online tools we launched our podcast Borderless Voices .



**BORDERLESS VOICES  
PODCAST  
EPISODE #4**

PORTUGUESE  
**RECURSOS  
COVID-19**

Think you might have COVID-19 (soronavírus)?

- How to get tested
- How to get treatment
- How to get support
- How to get help

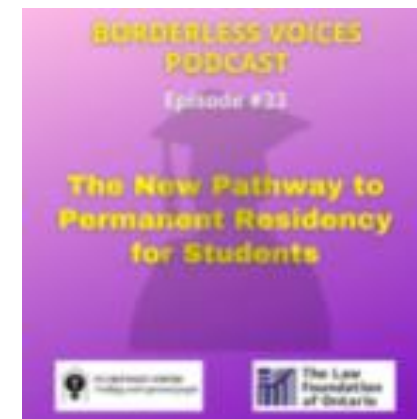
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**BORDERLESS VOICES  
PODCAST  
Episode #4  
Part 2**

**GETTING  
READY FOR YOUR  
REFUGEE HEARING**

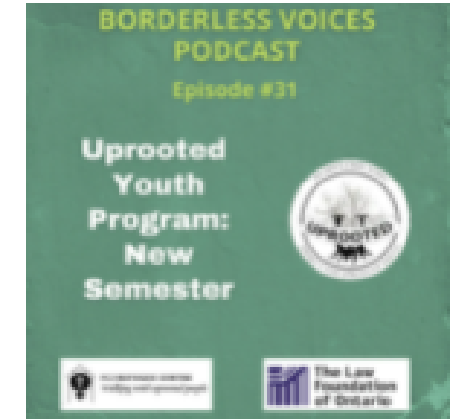
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**BORDERLESS VOICES  
PODCAST  
Episode #33**

**The New Pathway to  
Permanent Residency  
for Students**

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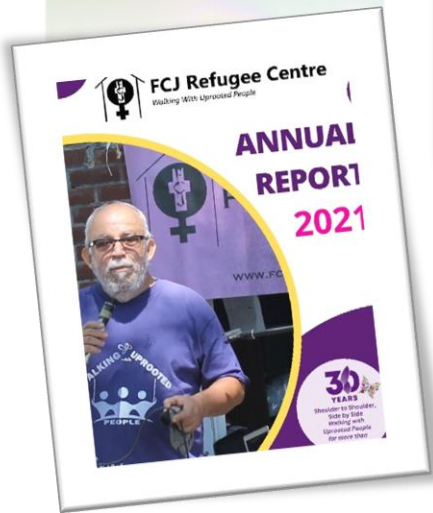
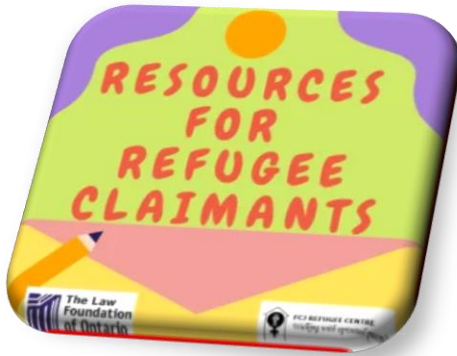


**BORDERLESS VOICES  
PODCAST  
Episode #31**

**Uprooted  
Youth  
Program:  
New  
Semester**

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# PUBLIC EDUCATION PROGRAM



- Seasonal Newsletters
- Annual report
- Resources:

- Guidelines for refugee claimants without legal representation
- Legal Aid Questionnaire: guide for refugee claimants and other precarious populations
- Resources Online for Refugee Claimants



## NETWORKING

- CCR
- OCASI
- Ontario Coalition of Service Providers
- Toronto Counter Human Trafficking Network, TCHTN
- Youth Network
- Immigrant and Refugee Housing Committee, IRHC
- The Toronto South Local Immigration Partnership



THANK YOU

