



Claiming refugee protection From inside Canada: how to apply

STEP ONE TO STARTING YOUR REFUGEE CLAIM

Send your email to IRCC.RefugeeClaim-Demandedasile.IRCC@cic.gc.ca.

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Prepare an email with this information only:

- Subject line: Request to make a Refugee Claim in Canada: Passport number
- The body of the email should only include your name or names the email you want to use to communicate explain why in your email.
- You'll get an automatic reply to confirm your message has been received.
- Shortly after emailing your initial Refugee Claim request, you will get an email from Canada Post asking you to sign up for an account.
- Check your spam folder to make sure you don't miss it.
- Add this email domain to your safe sender list: connect@md-hs.epost.ca
- Follow the instructions to set up your account.

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STEP TWO FOR YOUR REFUGEE CLAIM

1) Complete all forms from the application package

You can still apply to work or study while you wait for a decision.

2) Upload the forms to your Canada Epost Connect account.

3) One of the immigration officers will make sure your application is complete. If it's complete, you will get:

- Acknowledgement of Claim letter
- Instructions to complete your immigration medical examination
- Scheduled a date for an interview

4) If your application is incomplete, they will let you know what's missing.

INFORMATION FROM:

<https://www.canada.ca/en/immigration-refugees-citizenship/services/refugees/claim-protection-inside-canada/apply.html#email>