



Legal Aid Questionnaire Guide

[Legal Aid Ontario](#) (LAO) provides legal help in English and French for financially eligible low-income people. They provide legal services in family law, refugee and immigration law, criminal law, and mental health law.

LAO also provides funding to 72 independent legal clinics and seven student legal services organizations throughout the province who specialize in clinic law.

Their services include:

- A toll-free telephone line that offers 20 minutes of free legal advice for family law matters
- Same-day courthouse services including duty counsel (lawyers), paralegals, and court workers
- Staff lawyers who represent clients
- Representation by a private lawyer through our certificate program
- Web-based information and referrals

To apply to Legal Aid please call: **416-979-1446** (toll free: **1 800-668-8258**).

When calling Legal Aid, please make sure that you have the following details available:

- Name
- Date of birth
- Country of origin
- Current address
- Current mailing address (if not the same with the residential address)
- Current phone No.
- Email address
- Current status in Canada: Refugee / Visitor
- Type of case: Refugee Claimant / Humanitarian and Compassionate Case / Other
- Basis of claim
- Are you an in land claimant, or a port of entry claimant?
- When and where is the port of entry?
- How much money did you have when you entered Canada?
- Amount of the remaining money
- Is there any dependent?
- Do you have a hearing schedule already?
- Do you have a lawyer?